

## *Innovative Training Integrates Programs, System and Basic Skills*

If you were feeling a little sluggish after lunch this is the workshop you should have attended.

Jennifer Celise-Reyes, Training Analyst from San Bernardino County, California energized this group with activities, creative and colorful hand-outs and a discussion on innovative training techniques. In addition to her duties in the county, Jennifer also trains for University of California Davis Extension. She was able to discuss both San Bernardino's training policies and provided information and examples on the materials that UC Davis can stylize to meet the county's training needs.

Minnesota has a lot more to offer than just lakes and ice sculptures. Terry Burmeister, Income Maintenance Program Advisor with the State of Minnesota provided a great list of innovative classes and ideas that Minnesota has implemented. The group was really interested in Minnesota's on-line policy manual. Believe it or not this manual is updated at least twice a week. This system is used as a part of on-going eligibility training and assists staff during eligibility determinations. It was evident this workshop was provided by professional trainers as the group left with inspirational quote magnets courtesy of Jennifer and personalized Hershey Bars from the Maxis training team. Thanks to Jennifer and Terry for a lively and energized session!